

The number of ported mobile numbers decreased in 2020

Suomen Numerot Numpac Oy provides services to the telecommunications operators required under the number porting regulation and other legislation.

Numpac's range of services includes, for example, Number Portability Services for mobile and fixed communications networks, Call Routing Services, Number Query Services for mobile telephone service providers for finding the current mobile operator and ported number Information Services for consumers.

Number porting is implemented with the MASTER System, a database software managed by Numpac. The system contains all ported mobile and fixed communications network numbers. The Master System's data on ported numbers is used for routing calls in telecommunications networks.

The number of ported mobile numbers in 2020

- In 2020 the number of ported mobile numbers decreased by 12% which means a monthly average of 62,909 ported numbers.

1Q2020 the number of ported mobile numbers was 68,459 and 1Q2021 shows 63801 numbers per month in average (191404 in total 1Q).

As of 25 July 2003, the EU legislation has required that consumers must be provided with portability services for mobile numbers. By the end of 2020, already 13.2 million mobile numbers have been ported using the Master System.

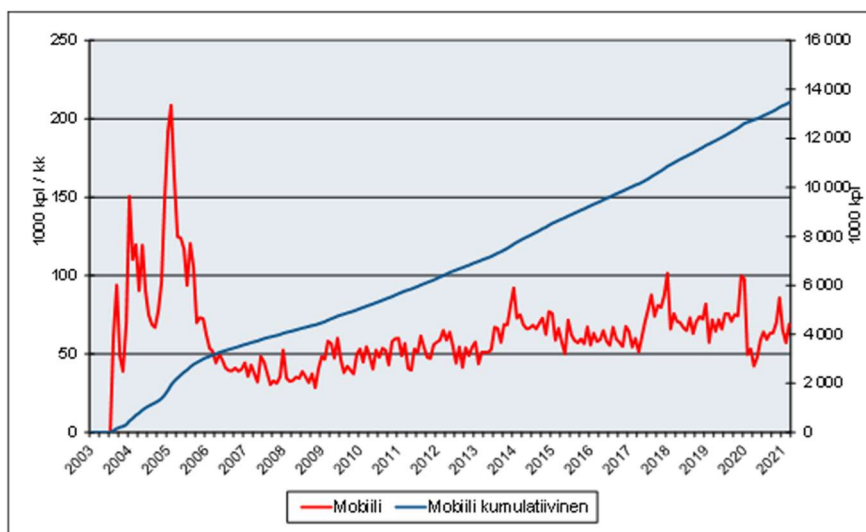


Figure 1. The number of ported mobile numbers by quarter (incl cumulative).

According to Numpac’s data, 754,911 mobile numbers were ported in 2020. Thus, the monthly average of ported numbers was 62,909 which is 12% lower than in 2019.

The number of ported mobile numbers was 191,404 in the first quarter of 2021. In comparison to the first quarter of 2020, the number of ported numbers decreased by - 14,155.

More than 2,318,000 Finnish mobile subscription customers have switched their operator once. Approximately 1,298,000 customers have switched operator twice and more than 1,933,000 customers have switched operator at least three times.

The number of ported fixed communications network numbers in 2020

Fixed communications network porting actions include the porting of telecommunications area-specific subscriber numbers, 071-prefixed numbers, national service numbers, reachability service numbers and company numbers.

Porting an individual number or a number block containing several numbers is reported as a single porting action.

The Master System has been used for porting fixed communications network numbers since April 2005.

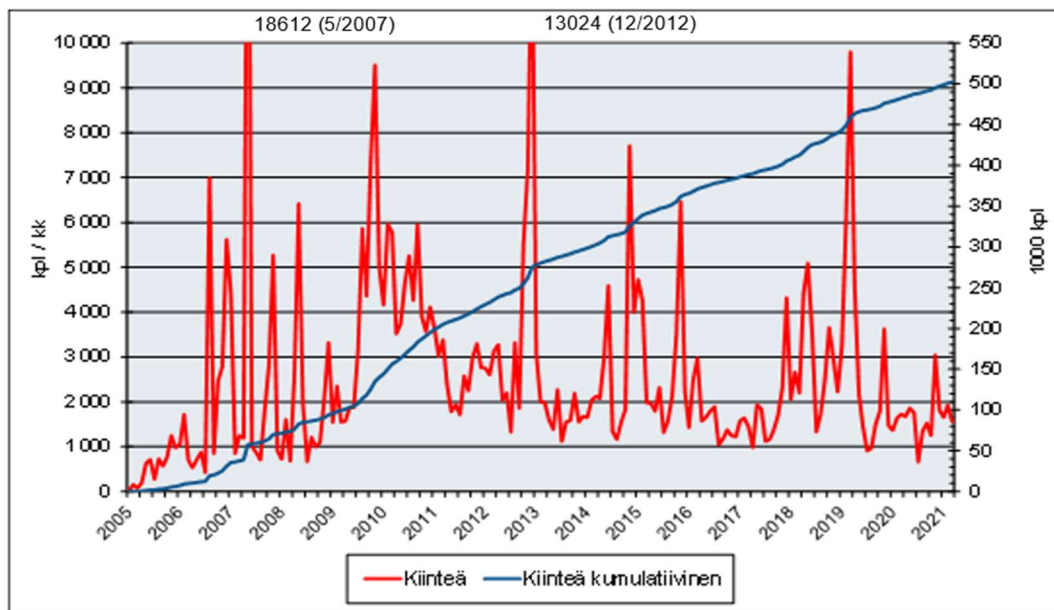


Figure 2. The number of ported fixed numbers by quarter (incl cumulative.)

The number of fixed communications network number porting actions was 5,147 in the first quarter of 2021. More than 497,000 fixed communications network numbers have been ported since 2005.



Graphs and statistical data on ported numbers are available at www.numpac.fi.

Further information:

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Suomen Numerot Numpac Oy enables effective number portability. The company, which is jointly owned by three Finnish telecom operators, assists telecom operators in fulfilling their statutory number portability and routing obligations. Numpac provides mobile and fixed network Number Portability Services, Call Routing Services as well as Number Query Services and Information Services concerning ported numbers. Numpac was established in 2003, and it operates in Helsinki. Further information www.numpac.fi