

The number of ported mobile numbers increasing in 2021

Suomen Numerot Numpac Oy provides services to the telecommunications operators required under the number porting regulation and other legislation.

Numpac’s range of services includes, for example, Number Portability Services for mobile and fixed communications networks, Call Routing Services, Number Query Services for mobile telephone service providers for finding the current mobile operator and ported number Information Services for consumers.

Number porting is implemented with the Master System, a database software managed by Numpac. The system contains all ported mobile and fixed communications network numbers. The Master System’s data on ported numbers is used for routing calls in telecommunications networks.

The number of ported mobile numbers in 2021

- In 2021, the number of ported mobile numbers increased by 8% which means a monthly average of 67 931 ported numbers.

As of 25 July 2003, the EU legislation has required that consumers must be provided with portability services for mobile numbers. By the end of 2021, already over 14 million mobile numbers have been ported using the Master System.

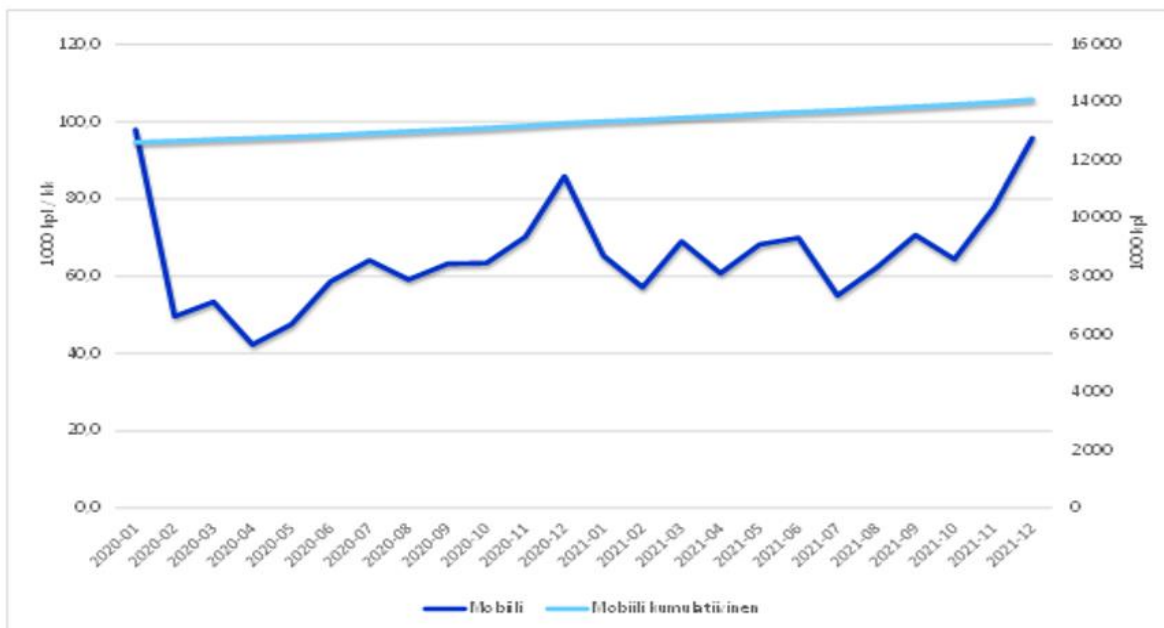


Figure 1. The number of ported mobile numbers by month and cumulative (year 2020 - 2021).

According to Numpac’s data, 815 179 mobile numbers were ported in 2021. Thus, the monthly average of ported numbers was 67 931 which is 8 % higher than in 2020.

The number of ported mobile numbers was 237 817 in the fourth quarter of 2021. In comparison to the fourth quarter of 2020, the number of ported numbers increased by 18 416.

More than 2,329 million Finnish mobile subscription customers have switched their operator once. Approximately 1,311 million customers have switched operator twice and more than 2,031 million customers have switched operator at least three times.

The number of ported fixed communications network numbers in 2021

Fixed communications network porting actions include the porting of telecommunications area-specific subscriber numbers, 071-prefixed numbers, national service numbers, reachability service numbers and company numbers.

Porting an individual number or a number block containing several numbers is reported as a single porting action.

The Master System has been used for porting fixed communications network numbers since April 2005.

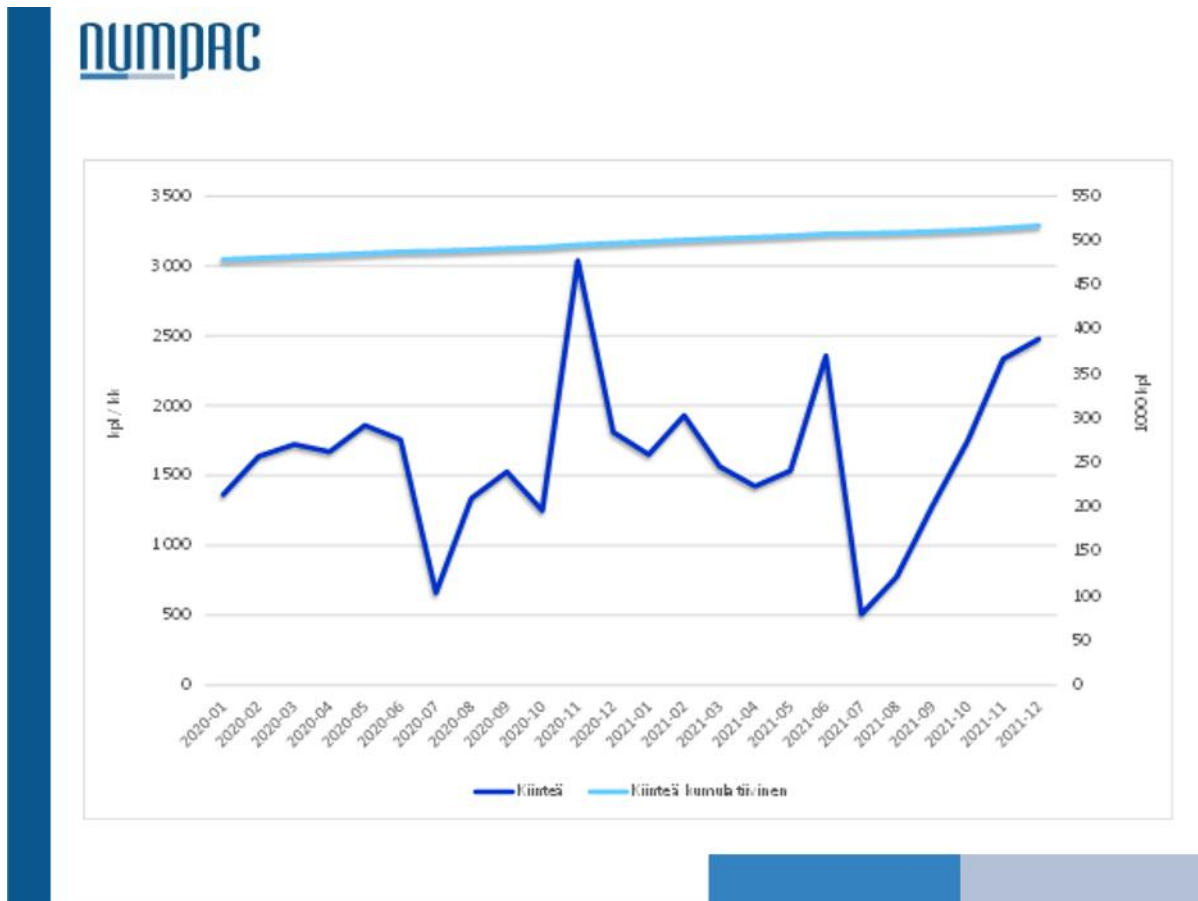


Figure 2. Porting actions of fixed communications network numbers per month in 2020–2021.



In 2021, the number of ported fixed communications network numbers increased by 48, and the total number of porting actions was 19 593. The number of ported fixed communications network numbers has stabilised on this level in recent years. The number of fixed communications network number porting actions was 6 565 in the fourth quarter of 2021. More than 500 000 fixed communications network numbers have been ported since 2005.

Graphs and statistical data on ported numbers are available at www.numpac.fi.

Further information:

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Suomen Numerot Numpac Oy enables effective number portability. The company, which is jointly owned by three Finnish telecom operators, assists telecom operators in fulfilling their statutory number portability and routing obligations. Numpac provides mobile and fixed network Number Portability Services, Call Routing Services as well as Number Query Services and Information Services concerning ported numbers. Numpac was established in 2003, and it operates in Helsinki. Further information www.numpac.fi.