

## The number of ported numbers in 2023 - mobile and fixed communications networks

Suomen Numerot Numpac Oy provides services to the telecommunications operators required under the number porting regulation and other legislation.

Numpac's range of services includes, for example, Number Portability Services for mobile and fixed communications networks, Call Routing Services, International Call Filtering Services, Number Query Services for mobile telephone service providers for finding the current mobile operator and ported number Information Services for consumers.

Number porting is implemented with the Master System, a database software managed by Numpac. The system contains all ported mobile and fixed communications network numbers. The Master System's data on ported numbers is used for routing calls in telecommunications networks.

## The number of ported mobile numbers in 2023

- In 2023, the average number of ported mobile numbers was 45 871 per month.

As of 25 July 2003, the EU legislation has required that consumers must be provided with portability services for mobile numbers. By the end of 2023, over 15,3 million mobile numbers have been ported using the Master System.

According to Numpac's data, 550 454 mobile numbers were ported in 2023. Thus, the monthly average of ported numbers was 45 871.

The number of ported mobile numbers was 145 825 in the fourth quarter of 2023.

More than 2,372 million Finnish mobile subscription customers have switched their operator once. Approximately 1,342 million customers have switched operator twice and more than 2,279 million customers have switched operator at least three times.

## The number of ported fixed communications network numbers in 2023

Fixed communications network porting actions include the porting of telecommunications areaspecific subscriber numbers, 071-prefixed numbers, national service numbers, reachability service numbers and company numbers.

Porting an individual number or a number block containing several numbers is reported as a single porting action.

In 2023, the number of ported fixed communications network numbers was 20 180 total number of porting actions. The number of ported fixed communications network numbers has stabilised on this level in recent years. The number of fixed communications network number porting actions was 4 626 in the fourth quarter of 2023.



The Master System has been used for porting fixed communications network numbers since April 2005. More than 550 000 fixed communications network numbers have been ported since 2005.

Statistical data on ported numbers are available at www.numpac.fi.

## **Further information:**

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**Suomen Numerot Numpac Oy** enables effective number portability. The company, which is jointly owned by three Finnish telecom operators, assists telecom operators in fulfilling their statutory number portability and routing obligations. Numpac provides mobile and fixed network Number Portability Services, Call Routing Services as well as Number Query Services, Information Services concerning ported numbers and International Call Filtering Services. Numpac was established in 2003, and it operates in Helsinki. Further information <a href="https://www.numpac.fi">www.numpac.fi</a>.